

JANOME

Quilt Maker Pro 18 PRO STITCHER SOFTWARE

INSTALLING JANOME PRO-STITCHER®
PREMIUM SOFTWARE

— Janome America —



⚠ CAUTION: Before installing any Pro-Stitcher software, ensure your tablet is compatible.

TOOLS REQUIRED:

- USB drive

NOTE: The USB port is in the black box behind the tablet for all systems.

If you experience any issues with downloading the Pro-Stitcher update, please contact us at longarmsupport@janome-america.com.

INSTALLING JANOME PRO-STITCHER® PREMIUM SOFTWARE

Downloading the Updated Pro-Stitcher Premium Software

Begin by downloading the updated software from the Quilt Maker Pro 18 page at Janome.com.

1. Insert a USB drive into the USB port of a computer connected to the Internet.
2. In a browser window, navigate to the Quilt Maker Pro 18 page:
Janome.com/qmp18 and click **Download QMP Software Update**.
3. The zip file will be saved to the Downloads folder on the computer.
4. Locate the *PSPUpdate[Version#].exe* zip folder. Right-click the folder name and select **Extract All** to unzip the updated files.
5. Copy the unzipped *PSPreInstall.[Version#].exe* and the *PSPUpdate [Version#].exe* files from the folder to the USB drive.
6. After the files are copied to the USB drive, unplug the USB drive from the computer and plug it into the USB port on Janome Pro-Stitcher.

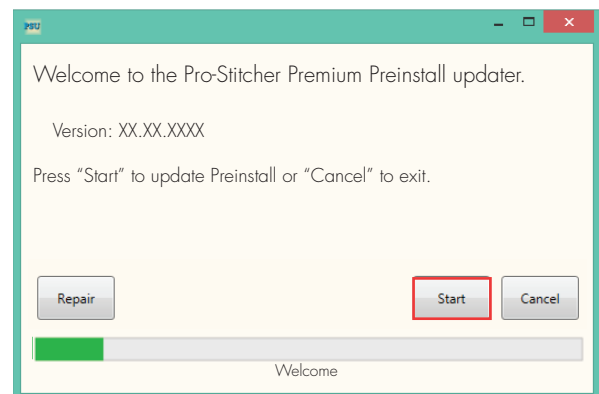
Updating the Janome Pro-Stitcher Tablet Computer

NOTE: The PS PreInstaller updates your tablet with required support software and must be run prior to updating Pro-Stitcher Premium software.

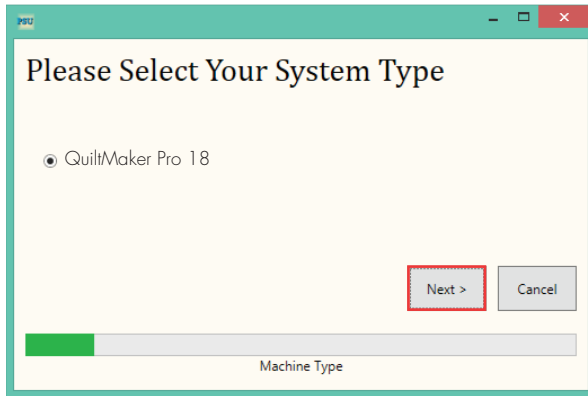
1. Exit the Janome Pro-Stitcher software by selecting **Shut Down**, then Exit to Windows.
2. Touch the gray bar at the top-left corner of the screen to open the on-screen keyboard.

NOTE: If the keyboard does not pop up when you touch the grey bar or keyboard icon, select the yellow File Explorer folder shortcut in the taskbar at the bottom of the window desktop and skip to Step 4.

3. Press the **Windows key** on the keyboard (it turns white). Then press the **letter e** to open a File Explorer window.
4. Locate the USB drive in File Explorer. Select the *PSPreInstall.[Version#].exe*.
5. Select **Start** when this screen appears.



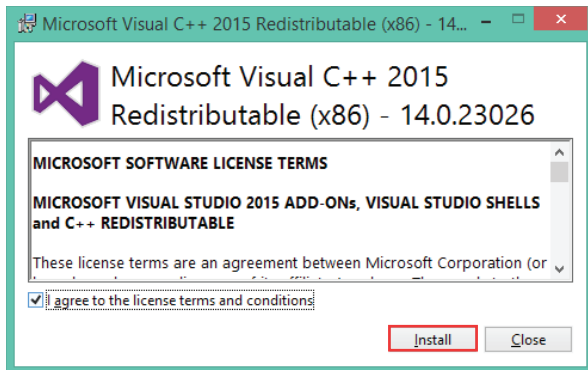
6. If prompted, select the type of Janome machine you have and press **Next**.



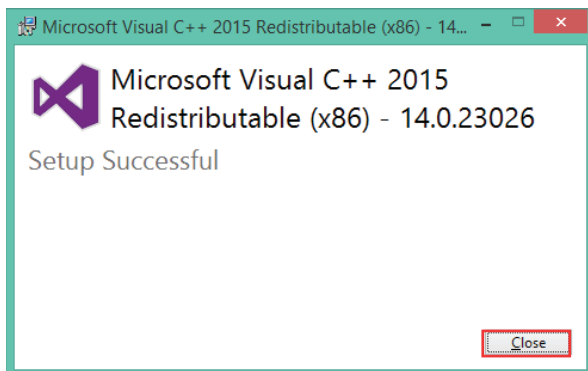
7. Select **Confirm** to continue.

NOTE: If prompted, follow steps 8 through 15. If you receive messages that the redistributable and Dot Net packages are already installed, hit okay and proceed to step 16.

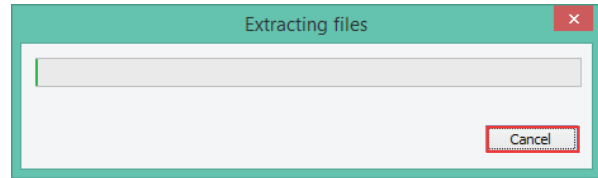
8. When the Visual C++ Redistributable installer appears, select the “I agree...” box and then select **Install**.



9. Select **Close**.

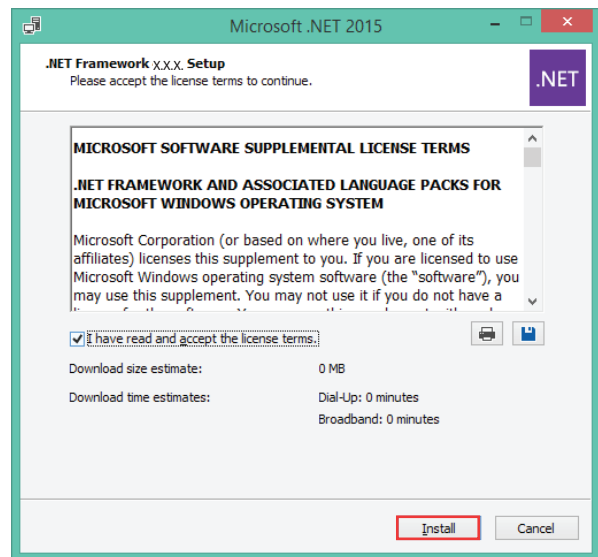


10. Wait for up to several minutes for the next step to finish.

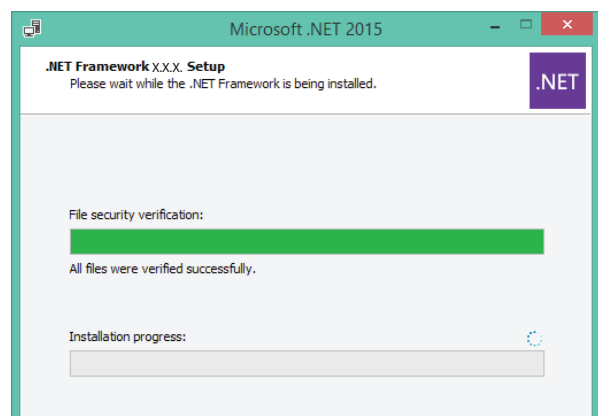


11. Mark the “I have read...” box and select **Install** to begin installing the X.X.X. Framework files required for Janome Pro-Stitcher.

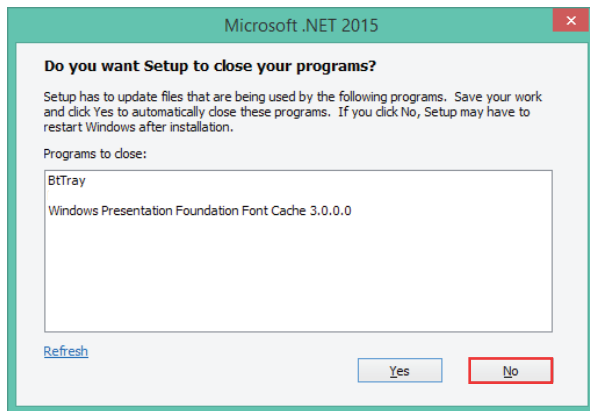
IMPORTANT: If the .NET installer indicates that you have a more current version, close the message box and continue to follow the on-screen instructions to complete Janome Pro-Stitcher installation. Reboot the tablet computer when it is finished.



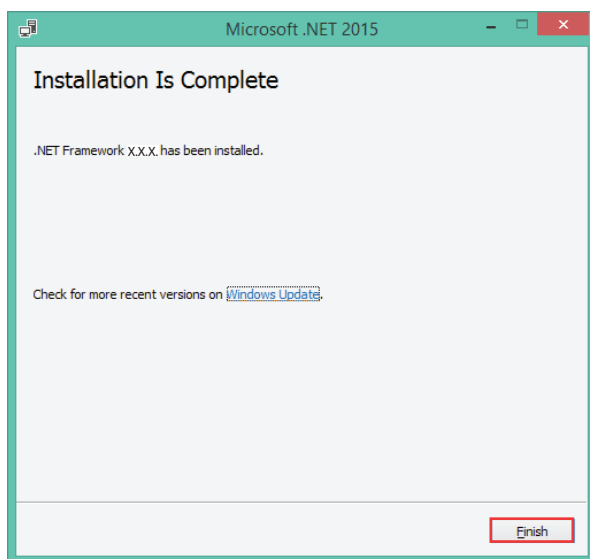
12. Wait until the installation finishes. This may take several minutes.



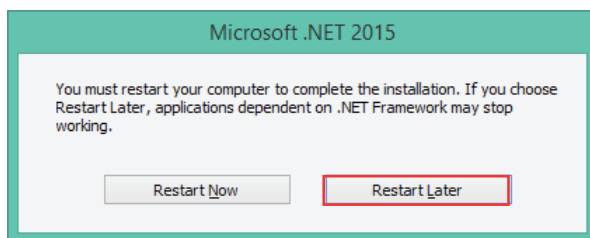
13. If you receive a message asking you to close some programs, select **No**.



14. Press **Finish** when the installation is complete.



15. When prompted to restart the computer, select **Restart Later**.



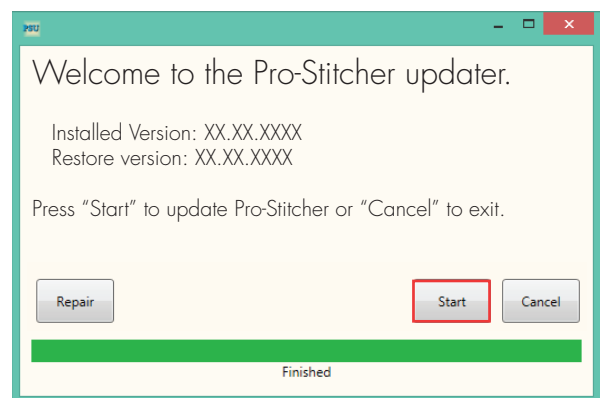
16. When you see the Installation Completed message, press the **Close** button.



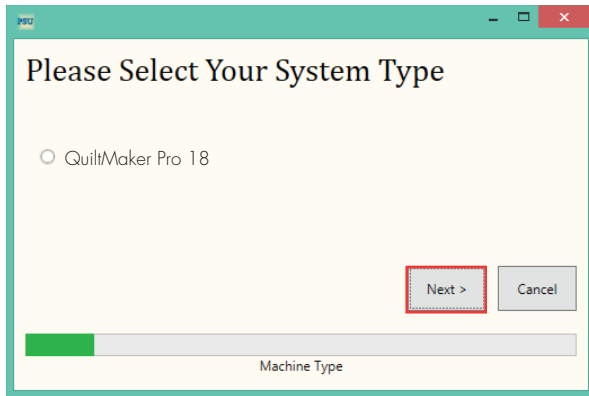
17. Upon completion, the Pro-Stitcher software will automatically try to start up, but you will receive an error message due to the .NET software installation not being fully complete. Close the message, which returns you to the Windows desktop.
18. Reboot the computer following the instructions in the tablet manual to complete the installation process.

Updating the Janome Pro-Stitcher software on the tablet computer

1. Open the Pro-Stitcher software. Within the Pro-Stitcher Software, select **Update** under the File Tab.
2. Select the **PsPUpdate.[Version#].exe**.
3. Select **Start** when this screen appears.



4. If prompted, select the type of Janome machine you have and press **Next**.



6. Reboot the computer to complete the installation process. To restart the tablet computer, select **Shutdown**, then Reboot under the File tab.

5. When you see the Installation Completed message, press the **Close** button.



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